

TPSS Board of Representatives Meeting

Date: February 1, 2016

Time and Place: 7:05pm, TPSS Community Room

Present: Rachel Hardwick (RH), Robert Anderson (RA), Adam Frank (AF), Emily Townsend (ET), LuLu Fulda (LF), Patrick Brown (PB)

Absent: David Zuckerman (DZ), Katie Parker (KP), Melissa Schweisguth (MS)

Others present: Abdi Guled (AG), Marilyn Berger (MB), Mary Rooker (MR)

Minutes submitted by: Solveig Mortensen (SM)

RESOLUTIONS:

- The Board approved the December 20, 2015 Board meeting minutes as submitted; PB motioned and approved by consensus.
- The Board resolved to remove policy G13, the Boycott Policy as a Co-op policy; approved by consensus with ET standing aside from consensus.

Open Member Forum: MR shared how she would like the Co-op to provide more member and staff education re: what encompasses healthful food; provide more organic products; follow its vision statement on healthful living; and give responses to suggestion forms—possibly by email.

GM Report: AG described how busy the Co-op has been and noted the blizzard week as one of the strongest weeks for the Co-op in sales and in appreciative members and customers. He shared that Hussein Choteka is now filling the re-instated store manager position. He also noted that the cashiers are working to convey the membership benefits and that 102 new members joined in January.

The Board planned for the Membership Committee and several Board representatives to create a protocol for responding to Board email requests. The Board asked management to submit a proposal for ways—other than customer surveys—to measure customer satisfaction.

Wiki/document retention: The Board learned that renewing its Board wiki would be quite costly. The Board agreed to pursue an alternative document retention platform, with the plan to transfer the majority of the wiki materials and streamline the materials retained.

Policies, G13 Boycott policy: AF reviewed how the Policy Committee (PC) had met and ultimately created the following three versions of proposed revisions to the Co-op's current boycott policy: 1) a version similar to the Co-op's current G13 policy but which requires the vote of 50% of the active membership, 2) a version that gives the GM the discretion to respond to boycott requests by posting educational material re: the boycott if he or she chooses, and 3) a version that allows the member requesting the boycott to choose between the two options described above.

Following a robust discussion, the Board decided to remove policy G-13 and management to suggest a way for members to express concerns regarding products at the Co-op.

Committees: charters, timeline plan: AF reported that the Finance and Audit Committee met and will continue meeting monthly. LF shared that she is organizing dates for the next Membership Committee events. RH shared that the Nominations Committee (NC) needs another Board representative; as she is running for the Board this year and therefore cannot participate on the NC. The Board discussed how one of the purposes of establishing Board committee charters is to delineate roles. The Board was reminded of the goal for committees to create a timeline plan.

Meeting adjourned: 8:14pm

Term 2016:

<u>Rep.</u>	<u>Dec.</u>	<u>Jan.</u>
Anderson	*	*
Brown	*	*
Frank	*	*
Fulda		*
Hardwick	*	*
Parker	*	ex
Schweisguth	*	ex
Townsend	*	*
Zuckerman		ex

(ex=excused)